



Training Attendance Confirmation

Hewlett-Packard Corporation hereby confirms the attendance of the training

ITIL V3 Service Strategy

to

Thomas Mäder

for the successful completion of all prescribed training elements.

Attendance date: 26. – 28.01.2011

A handwritten signature in black ink that reads 'B. Röder'.

Barbara Röder
Instructor
HP Education Services Switzerland

Hewlett-Packard (Schweiz) GmbH
HP Education Services
Überlandstrasse 1
8600 Dübendorf